

## Privacy Policy

Effective Date: May 02, 2025

Last Updated: May 02, 2025

At TechnoScout, we are committed to protecting your privacy and ensuring the safety of all personal information you provide to us. This Privacy Policy outlines how we collect, use, and protect your data when you visit our website or enroll in our programs.

### 1. Information We Collect:

We may collect names, contact details, participant information, payment info, and cookies.

### 2. How We Use Your Information:

To process registrations, communicate with families, improve services, and comply with laws.

### 3. Sharing of Information:

We do not sell your data. We may share it only with trusted third-party processors or authorities when required.

### 4. Data Security:

We use SSL encryption and secure data handling practices.

### 5. Your Rights:

You may request access, correction, or deletion of your data at any time.

### 6. Children's Privacy:

All data must be submitted by a parent or legal guardian.

### 7. Contact:

## Terms & Conditions

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By accessing our website or enrolling in our programs, you agree to these Terms:

1. Program Enrollment:

Registration must be completed by a parent/guardian. Full payment is required to secure a spot.

2. Eligibility:

Designed for children aged [insert age range].

3. Code of Conduct:

Respectful behavior is required. Disruptions may result in dismissal without refund.

4. Intellectual Property:

All TechnoScout materials are protected and may not be reproduced.

5. Refunds:

Refer to our Refund & Cancellation Policy.

6. Limitation of Liability:

TechnoScout is not responsible for injuries or loss, except in cases of gross negligence.

7. Website Use:

Use our website legally and respectfully.

8. Contact:

[info@techno-scout.com](mailto:info@techno-scout.com)

## **Refund & Cancellation Policy**

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### **1. Cancellations by Participant:**

- 14+ days before start: Full refund minus \$25 fee.
- 7-13 days: 50% refund.
- Less than 7 days: No refund.

### **2. Cancellations by TechnoScout:**

Full refund or credit if we cancel.

### **3. Program Transfers:**

Allowed with 7 days' notice and \$10 fee.

### **4. Medical Exceptions:**

Case-by-case basis with documentation.

### **5. Refund Requests:**

Email [info@techno-scout.com](mailto:info@techno-scout.com) with child's info.

## **Child Protection Policy**

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1. Staff Vetting:

Background checks and safety training for all staff.

2. Code of Conduct:

No abuse, bullying, or inappropriate contact.

3. Reporting:

Concerns should be emailed to [info@techno-scout.com](mailto:info@techno-scout.com).

4. Supervision:

Children are monitored at all times.

5. Media:

Parents may opt out of photo/video sharing during registration.